

## Scope of Services

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**Clients and geographic service area:** Our Pharmacy provides comprehensive care to the residents and the staff of nursing facilities, assisted living facilities and home infusion patients. We provide services to facilities throughout the state of Tennessee and parts of Southern Kentucky.

**Our Approach:** A pharmacy team prepares each patient's medicine in appropriate dose packages using medicine on Time and Unit Dose packing. Patient files are reviewed by our pharmacist each time a prescription is filled and Pharmacist work in consultation with the professional staff to ensure the safety and effectiveness of all medications provided. New orders are received and once the prescriptions have been completed and double-checked by a pharmacist, they are then delivered to the facility. An on-call pharmacist is available 24 hours a day to meet emergency needs and answer questions. The pharmacist reviews each resident's medical record in accordance with state and federal guidelines. Pharmacist recommendations are generated and reported to the attending physician and director of nursing as follow up to the review. All controlled drug and schedule II medication procedures are reviewed monthly. Pharmacists are also available to facility staff for scheduled in-service training.

**Customized Support:** Our Pharmacy pledges to treat each and every facility with the utmost respect, and to meet the specific needs and cares of each individual facility. We provide Medicare/Medicaid reimbursable products and direct Medicare part B billing. We provide all the necessary accessories you may need to present a professional and attractive image including med carts. Our comprehensive Home Infusion department is staffed with highly skilled Pharmacist and certified Technicians to take care of all infusion needs.

**Address:** 661 E. Lane St. Shelbyville, TN 37160

**Phone:** 833-442-9716 (24 hours/day;365 days/ year)

**Fax:** 877-455-5550 (24 hours/ day; 365 days/ year)

**Who to contact:** To learn more about our services we provide or to arrange an onsite visit, contact Customer Service @ 833-442-9716 or [customerservice@mtpsltc.com](mailto:customerservice@mtpsltc.com)